



Presented by





NS New User Overview

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11/7/2023

Presented by





GET ON THE LEADERBOARD!

REMINDER: You can earn points during this session! Submit your questions, answer polls and leave feedback on this presentation through the NSUC23 mobile app.

The more you use the app, the more points you earn. Winners will be announced daily.



Brandi Whitehurst

Director, Customer Success

17 years in the Maritime Industry (and using Nautical Systems Products), 11 years now with ABS!

Focused on growing a new department totally focused on the customer and moving our customer service to the next level.

NS New User Overview

NS Overview

NS Enterprise Desktop & Mobile

Demonstration

Q&A

Overview



Nautical Systems

Compliant. Efficient. **Intelligent.**

ABS Wavesight™ Nautical Systems is a full marine ERP system, offering unapparelled operation and compliance support.

Asset Management

Enable cost & operational efficiencies at every stage of the asset lifecycle.

Performance Management

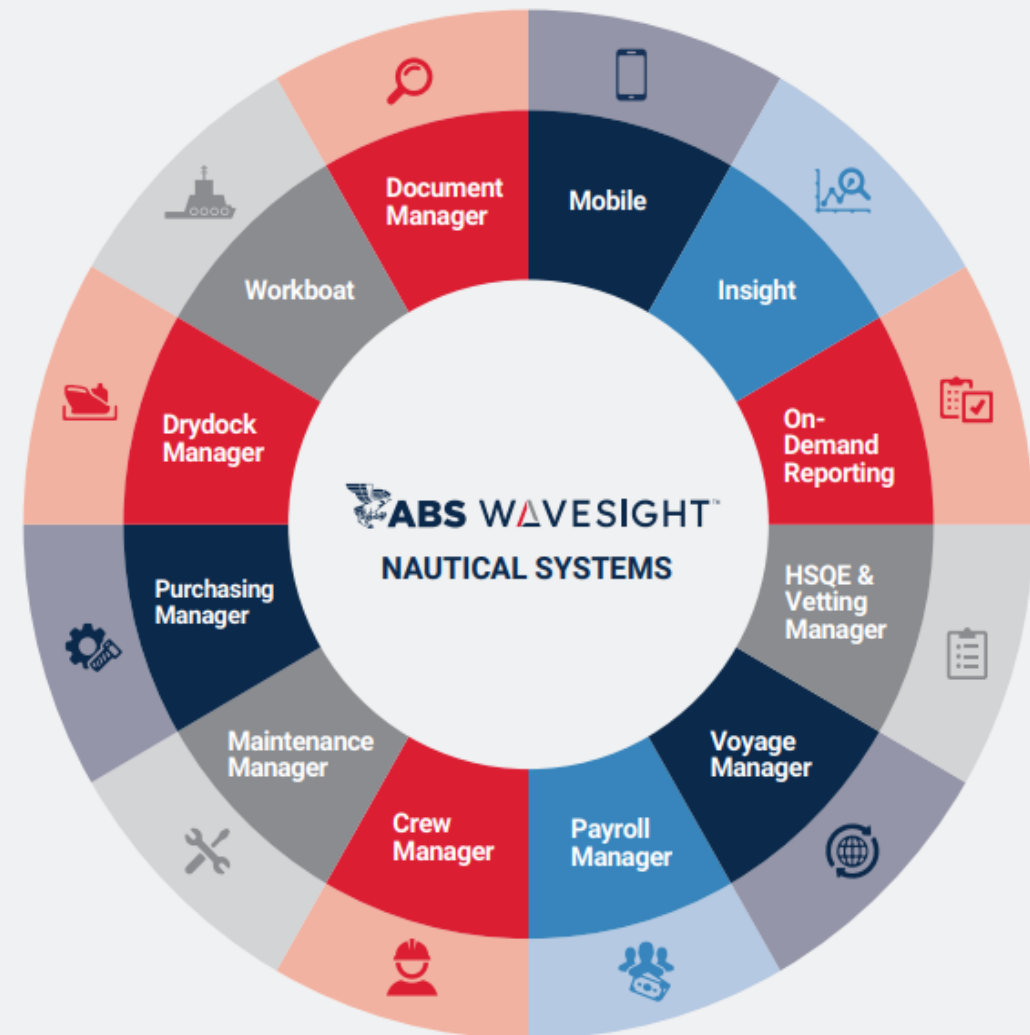
Expose the hidden value in operational data to drive performance and improve efficiency.

Compliance Management

Tools to facilitate planning and execution of all regulatory compliance activities.

Workforce Management

Enabling a process for delivering a properly trained, documented and certified crew.



NS Delivers the Right Technology for Your Digital Transformation

[NS Feature List with Mobile \(2\).xlsx](#)

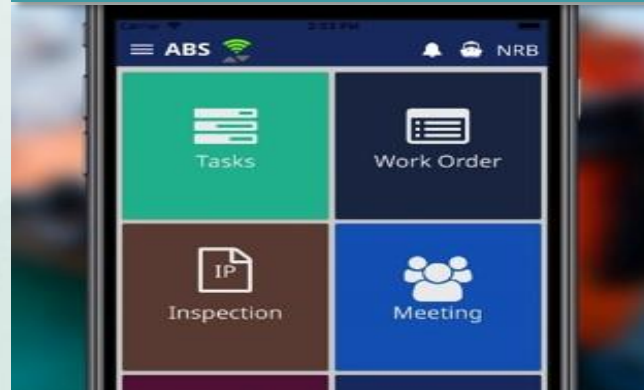
NS VESSEL



Easy-to-use desktop or mobile interface for day-to-day activities onboard blue water vessels.

- View maintenance and compliance tasks easily
- Report incidents and machinery failures
- Update key operational information
- Includes inspections, checklists, visitor logs, drills and more

NS MOBILE



Mobile workforce solutions for on-the-go approvals and data capture.

- NS Superintendent
- NS Vessel
- NS Workboat
- NS Docs

NS ENTERPRISE

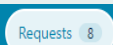


Full fleet management solution that brings the full power of NS software to office or vessel users.

- Detailed workflow, controls, transaction processing, KPIs, business intelligence and reporting.
- Exposes hidden value in existing data and leverages analytics to transform operational data into management information.

Customer Portal

Access to contact information, Release Notes, Product Documentation, and other News



Welcome to the Help Center

What do you need help with?



Search help

Suggested articles

Changing **Password** · NS Customer Portal

The user can change their **password** at any time from the Purchasing module. 1. Select Change **Password** from the Miscellaneous gadget on the Navigator pane in any module at the fleet level. The Change **Password** window opens. worddav12f1dd1a4188d0a0c4703c6639750dcd.png 2. Click in the Old **Password** field to type your

NS Cloud **Password** Reset Self-Service · NS Customer Portal

Step-by-step guide Related issues **password** kb-how-to-article

Site Replication Setup · NS Customer Portal

where replication files are to be sent in the Remote Email Address column. Enter in FTP Server, FTP Port, FTP ID, FTP **Password** and Generic Network Path/Drive ... name for this database. **Password** Enter the MAPI Profile **Password**. Pop3/SMTP worddavfb16fd37f9fd6d25f88a7bc3dd52a6cd.png

Showing results 1 - 3 of 23 < 1 2 3 4 ... 8 >

Can't find what you need? Raise a request



[Password Reset Request · NS Customer Portal](#)
Change/Unlock Password Request

Customer Portal Back In Service

Jira/Customer Portal new ticket view is back up and running!

Update: ABS Wavesight - <https://www.abswavesight.com/>

Product Information

Official Releases

Latest Release: 6.5.30

6.5.30 Release Notes [Here](#)

Please contact ABS NS Support to obtain the installation file and documentation by logging a ticket. If you have any questions please feel free to contact us for assistance.

28-July-2023 - 6.5.29.5 ([Release Notes](#))

28-June-2023 - 6.5.29.4 ([Release Notes](#))

30-May-2023 - 6.5.29.3 ([Release Notes](#))

10-May-2023 - 6.5.29.2 ([Release Notes](#))

29-Mar-2023 - 6.5.29.1 ([Release Notes](#))

03-Mar-2023 - 6.5.29 ([Release Notes](#))

23-Dec-2022 - 6.5.28.2 ([Release Notes](#))

09-Dec-2022 - 6.5.28.1 ([Release Notes](#))

28-Nov-2022 - 6.5.28 ([Release Notes](#))

All

[Product Bug/Issue](#)

[Logins and Accounts](#)

[Software Requests](#)

[Feature Suggestions](#)

[Service Requests](#)



Report a Bug

Having a problem, tell us the issue you're experiencing.



Custom

Report/Form/Interface Quote

Request a quote for a Custom Report, Form or Interface.



New Release Request (Patch)

Request a new release (patch) for software updates.



Paid Enhancement/other Quote

Need a customized feature? Request for a Paid Enhancement.



Technical Assistance

Need assistance with a technical items (script, system restore, patch review, etc)? Request technical Support.

My Requests

Waiting for my response	3
Open	8
Resolved	200

Contact Support

Call: +1-281-877-5757 (USA) / +91-20-6644-2899 (INDIA)

Email: ns-support@eagle.org

Support Priorities

Urgent	Unable to perform critical business functions with no workaround options. This category includes issues of the following types: Users unable to log into NS, Unable to replicate between any site and central, System or Database crash, unable to process financial documents/pay vendors and team members.
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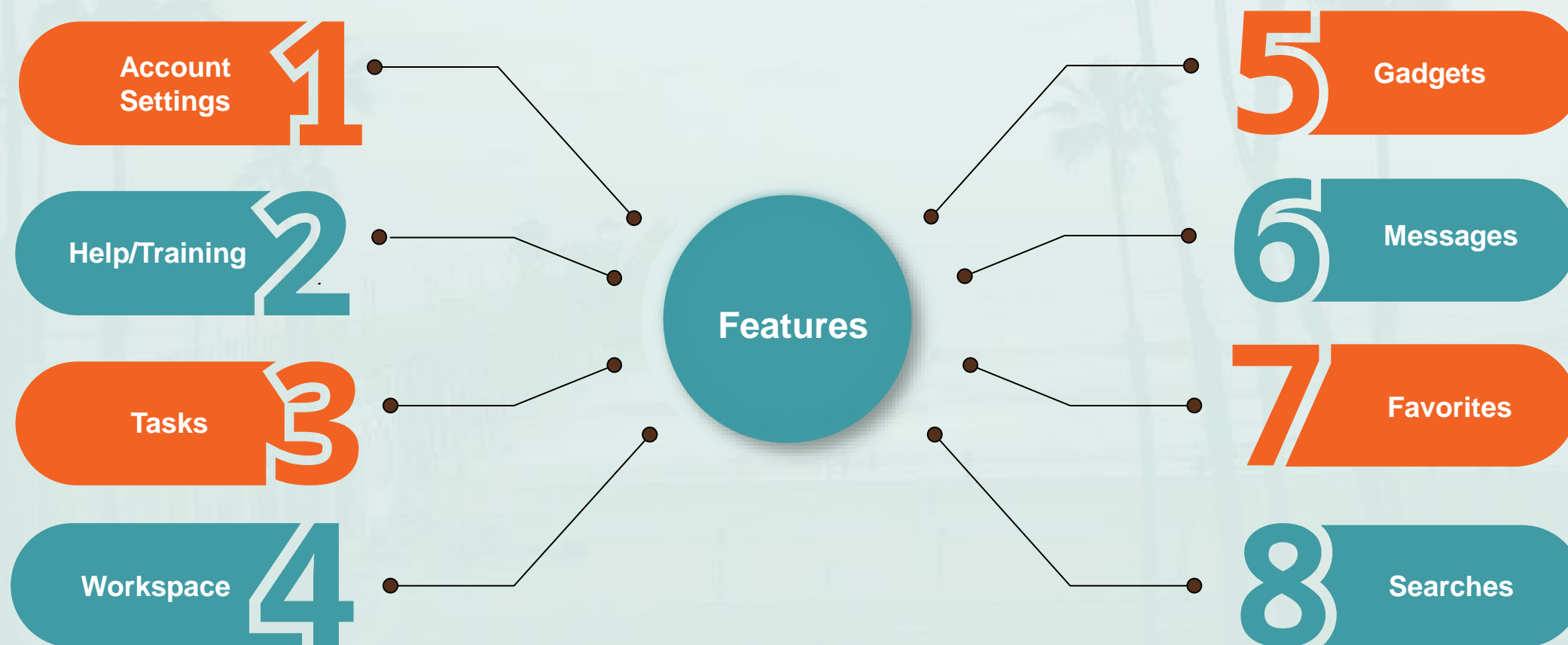


<https://www.gotostage.com/channel/abscsmwebinars>

NS Enterprise



General Navigation Key Features



Capabilities

Configure your account settings to personalize your user experience

Account Settings



Customize your login with your
Avatar



Update your general settings to
improve your view. Module
Default; Select Vessels; Search
Results Records



Update your out of office for
document workflow (approvals)
while you are away



Add or remove the Wizard
features for Corrective Actions
based on your usage



Improve your notifications with
updated Email connection



Customize the date and number
displays for your preference

Capabilities

Configure your workspace to meet your needs

Workspace



Dashboards

Fleetwide operational visibility to support decision making and take swift actions



Tasks

Track and action your assigned tasks in a quick to find task list



Favorites

Tag your frequently used items for easy access



Messages

Maintain all your application communications in one local place



Saved Searches

Customize the system to quickly find and access important information

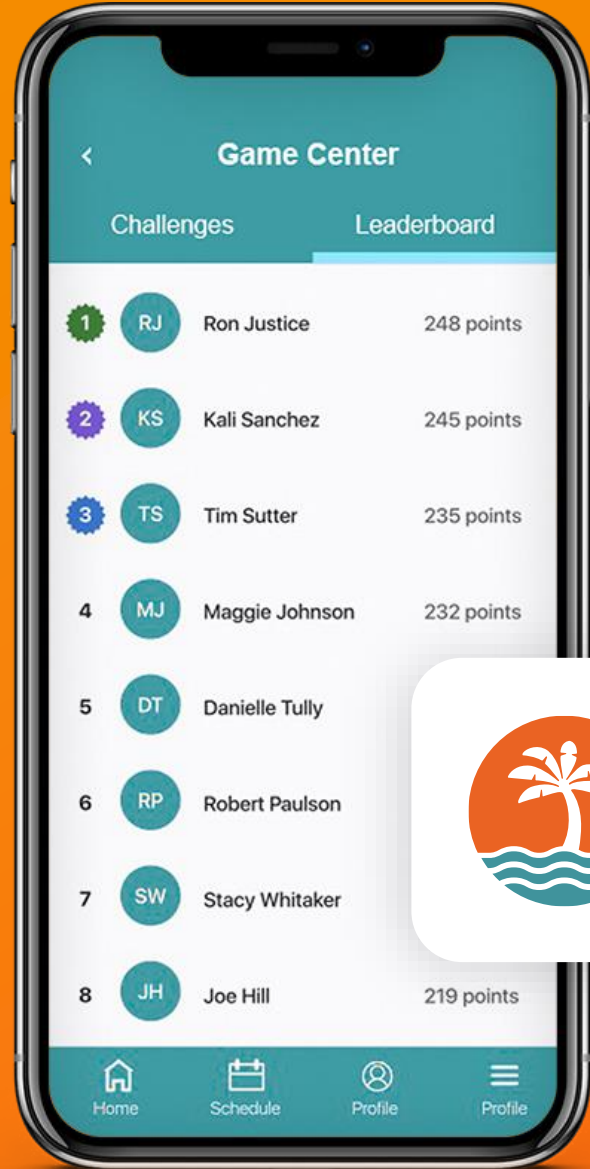


Configurable

Dashboards can be customized by vessels, frequency of update, and type

Demonstration





How many points did you get?

Use the NSUC app leaderboard to check your score and keep participating throughout the conference for a chance to win prizes (and bragging rights)!

#NSUC23

THANK YOU

Be sure to opt-in to notifications to receive updates on when new content is added.

#NSUC23



23RD ANNUAL
NAUTICAL SYSTEMS
GLOBAL

User
Conference

