

Nadia | David

9/11/2024

Presented by





# GET ON THE LEADERBOARD!

REMINDER: You can earn points during this session! Submit your questions, answer polls and leave feedback on this presentation through the NSUC24 mobile app.

The more you use the app, the more points you earn. Winners will be announced daily.









### Nadia Marwitz

Manager, Senior Program

Nadia is managing the consulting team in EMEA and APAC. She has 20+ years of experience in the software and maritime industry.

### **David Kramer**

Advisor, Senior Technical

David is part of the North America consulting. He has 25+ years of experience in the maritime industry. Been an NS user since





### **Keeping the Team Trained**

Challenges

03:35 – 03:40

**Identify Training Needs** 

03:40 - 03:45

Patching & Upgrades

03:45 - 03:50

**Current Practice** 

03:50 - 04:05

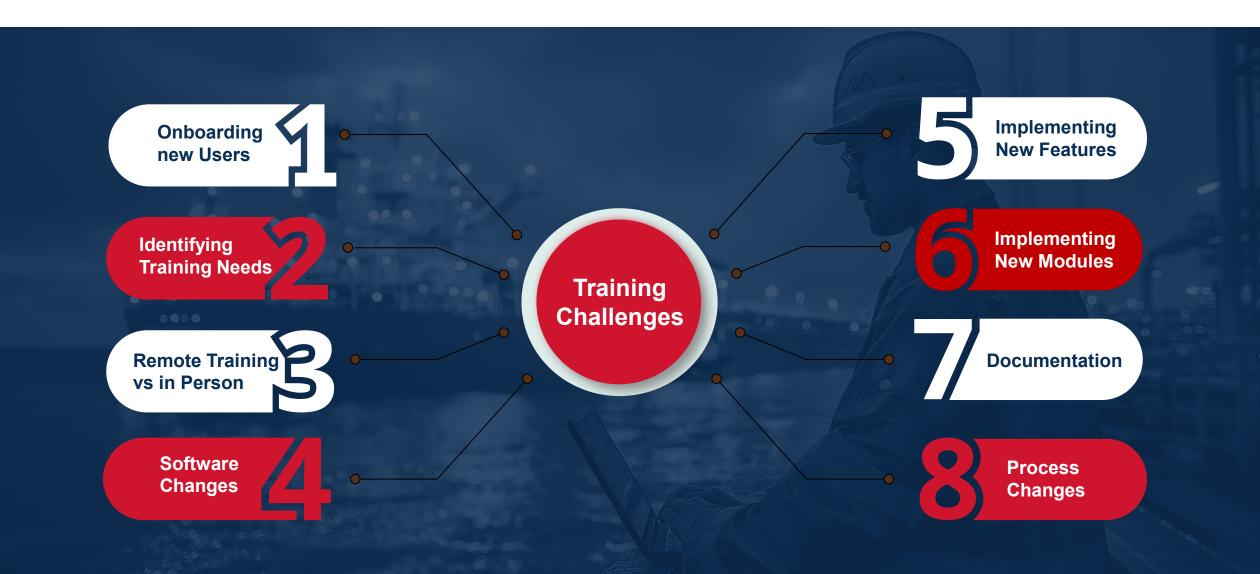
Tracking Trainings in NSE

04:05 - 04:15

















## **Training Needs**

#### Meet 1-on-1

Focused, more open communication.

#### Ask few simple Questions

How do they do their daily work? Do they get from NSE what they need?

#### Gain Insight

Which Training would help your users to improve and utilize NSE more.









## How to manage New Versions?

- Release Notes, Enhancements & New
  Features
- Which Features to adapt?
- Test enhanced Process
- Involve all affected Departments
- Join ABSWS CSM Webinars
- Consult with ABSWS for Training (High-level or in-Depth)









## How are you keeping your Team trained?

- How do you do it?
- What is going well?
- What could be improved?
- Where are your challenges?
- What is not going well?



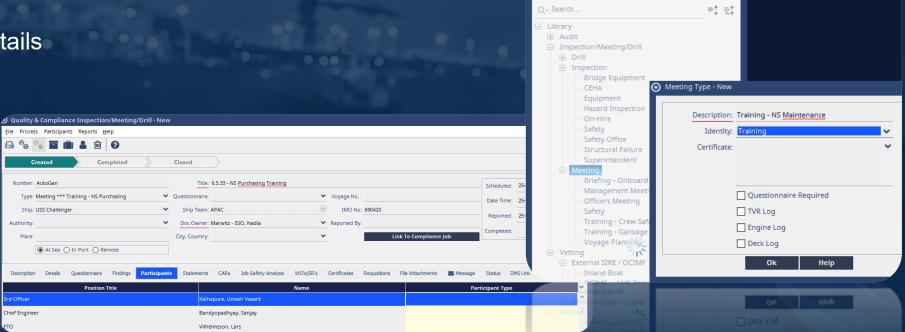




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## Tracking internal Training – using NSE HSQE

- IMD Use Meetings to track Training
- Record Trainings
  - Training Details
  - Attendees
  - Content



Compliance Hierarchy

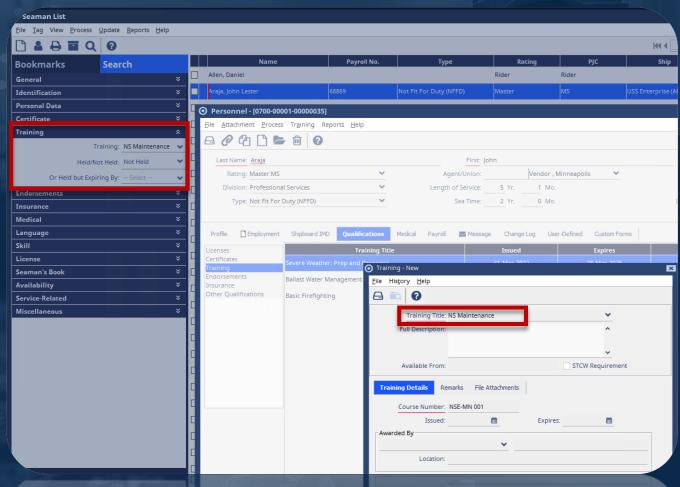
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Tracking internal Training – using NSE

Crewing







### How many points did you get?

Use the NSUC app leaderboard to check your score and keep participating throughout the conference for a chance to win prizes (and bragging rights)!

#NSUC24



