

24TH ANNUAL GLOBAL
NAUTICAL SYSTEMS

USER CONFERENCE



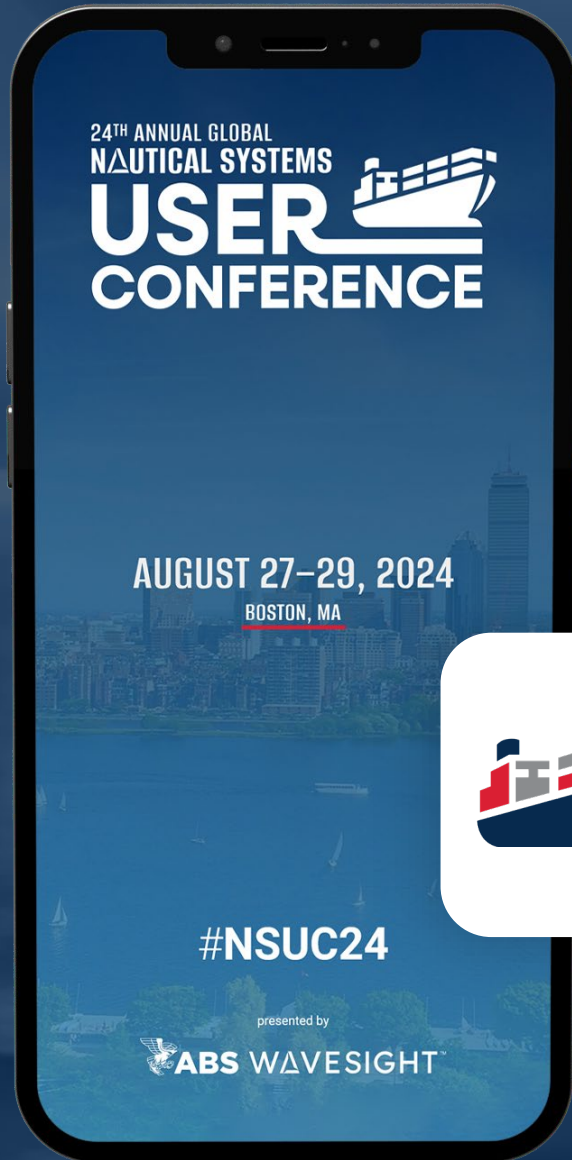
NS - Implementing New Features/Modules

Antonios | Nadia

9/12/2024

Presented by





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Antonios Panagiotis Theofanopoulos

Manager, Professional Services

Antonios is leading the technical aspects of the PS Team, he manages the consulting team in America. He has 24+ year of experience in the software and maritime industry.



Nadia Marwitz

Manager, Senior Program

Nadia is managing the consulting team in EMEA and APAC. She has 20+ years of experience in the software and maritime industry.

NS - Implementing New Features/Modules

Releases & Webinars

16:15 – 16:25

Process Review

16:25 – 16:30

Configuration

16:30 – 16:40

UAT & Training

16:40 – 16:55

Implementation

16:55 – 17:00



Releases & Webinars



Releases

Previous releases included line itemized bug fixes and enhancements the latest releases include comprehensive release notes.

Release notes are important to follow up, read, understand and share the fixes and new features with the business process owners and evaluate their adaptation in the current process

Bookmarks

Introduction

Release Highlights

About ABS Wavesight™

Browser Considerations

Technology Upgrade

New Features and Enhancements

System Administration

Mobile Apps

Angular Upgrade

Purchase Order & Invoices Notification

List the Scheduled SIs & WOs under My Tasks of NS Vessel

Rich Text Editor Fixes

Bug Fixes

Crew and Payroll Manager

HSQE and Vetting Manager

Maintenance and Purchasing Manager

Voyager Manager

Document Manager

System Administration

Mobile Apps

Known Issue

Document Manager

Try the new, more intuitive Acrobat before transitioning seamlessly to this experience soon. [Learn more](#)

Try it now

New Features and Enhancements

Refer to this section for a list of new features and enhancements included in this release.

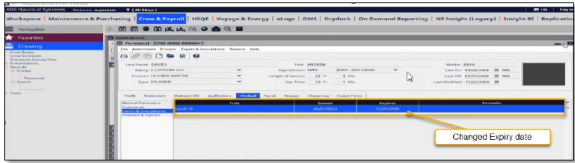
Crew and Payroll Manager

The following updates have been made to the *Crew and Payroll Manager* module. Access this module by selecting the **Crew and Payroll** tab from the top menu.

Entering Medical Records Without an Expiration Date

Medical records can now be entered without an expiration date; this is especially helpful when entering one-time vaccination details for seamen.


For reference, refer to ticket number: **ABS-003809**



Entering Graduation Dates

From the **Personnel—Profile** tab, updates have been made to accommodate any **Graduation** year to be entered. Previously, users could only enter a year between 1950-2025.

For reference, refer to ticket number: **ABS-009749**





Webinars

ABS Wavesight has launched a series of Webinars demonstrating existing and new functionality. End users and key stakeholders are welcome to participate in those to understand the features and how those can be utilized within their company's operations



Process Review



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Older vs Newer Customers

a small parenthesis

Older Customers

- Familiarization
- Standard Swim lanes
- Authorization Chart
- Training
- Manuals
- Implementation

Newer Customer

- Familiarization
- Business Process Review and Notes (Deliverable)
- Configuration (Team Work)
- Standard Material (Training and Manuals)
- Training (Sys Admin, Business Owner, End User)
- UAT (Assisted)
- Go Live

Process Review New Feature Approach

in either of the customer cases

- Dust the existing process workflow or review the existing systems configuration
- Discuss with all participants any process issues
- Document what is required to improve workflow
- Research Standard Product Material (Release Notes, Product Manual, Installation Resources)
- Document what is required to implement the feature
- Kick off Meeting (for the MoC)
- Engage all participants including management
- Build up a plan for improving the process through the new feature implementation
- Validate the plan
- Get the plan approved by management
- Start the project

Process Review New Module Approach

in either of the customer cases

- Research Standard Product Material (Release Notes, Product Manual, Installation Resources)
- Document what is required to implement the feature
- Demonstrate and discuss with the involved parties the benefits of the new module
- Confirm the benefits and get the management's sponsorship
- Build up a plan for improving the process through the new module implementation
- Kick off Meeting
- Engage all participants including management
- Validate the plan
- Get the plan approved by management
- Start the project



Expected result

A detailed documented business process. The documentation needs to include:

- the as-is and the to-be process
- measurable benefits
- business goals



Need assistance?

In many cases older or newer customer and depending the case may require assistance in the process review phase for either new feature or new module implementation.

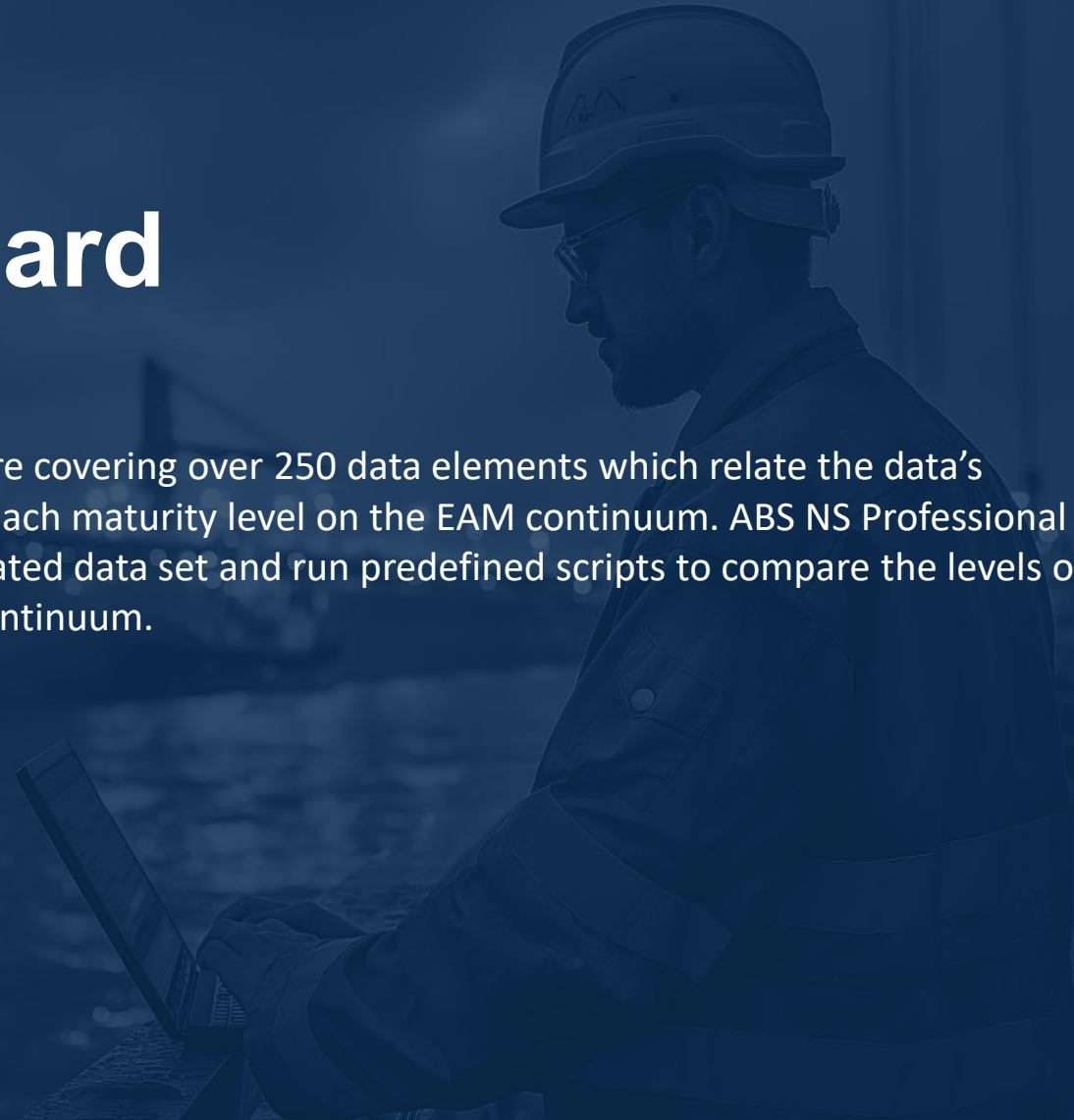
ABS Wavesight offers professional services to assist you to succeed in the implementation.

We will discuss the Balance Score Card approach.

Balanced Score Card

What is being offered?

ABS NS uses a standard data evaluation questionnaire covering over 250 data elements which relate the data's preparedness to support the activities required for each maturity level on the EAM continuum. ABS NS Professional Services Consultants review and measure the populated data set and run predefined scripts to compare the levels of data required for moving along the EAM maturity continuum.

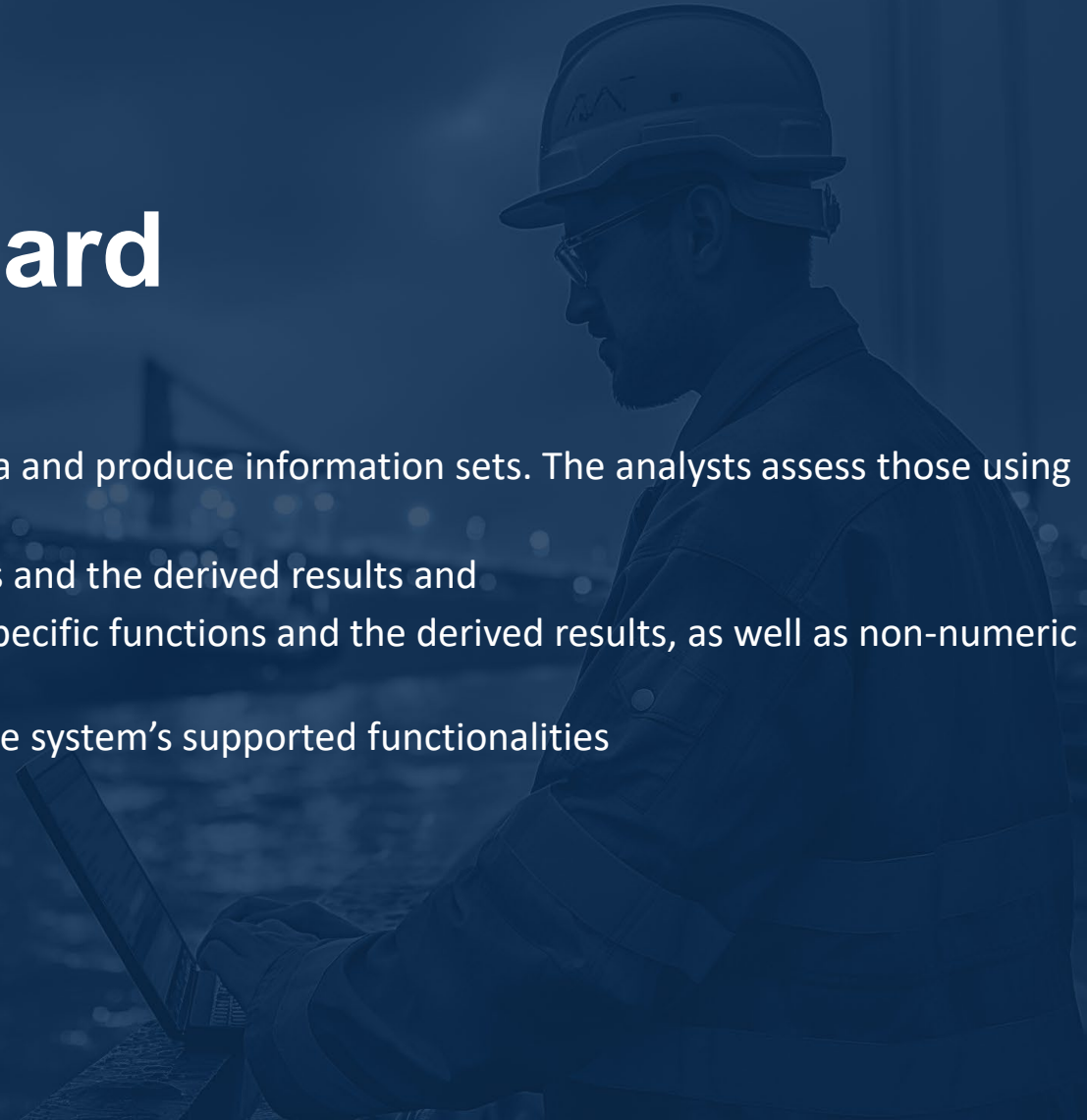


Balanced Score Card

How this is being achieved?

The retrieved data sets are combined with meta data and produce information sets. The analysts assess those using three methods:

- the quantitative, based on specific functions and the derived results and
- the qualitative, based on the combination specific functions and the derived results, as well as non-numeric based analysis
- the functional, based on the utilization of the system's supported functionalities

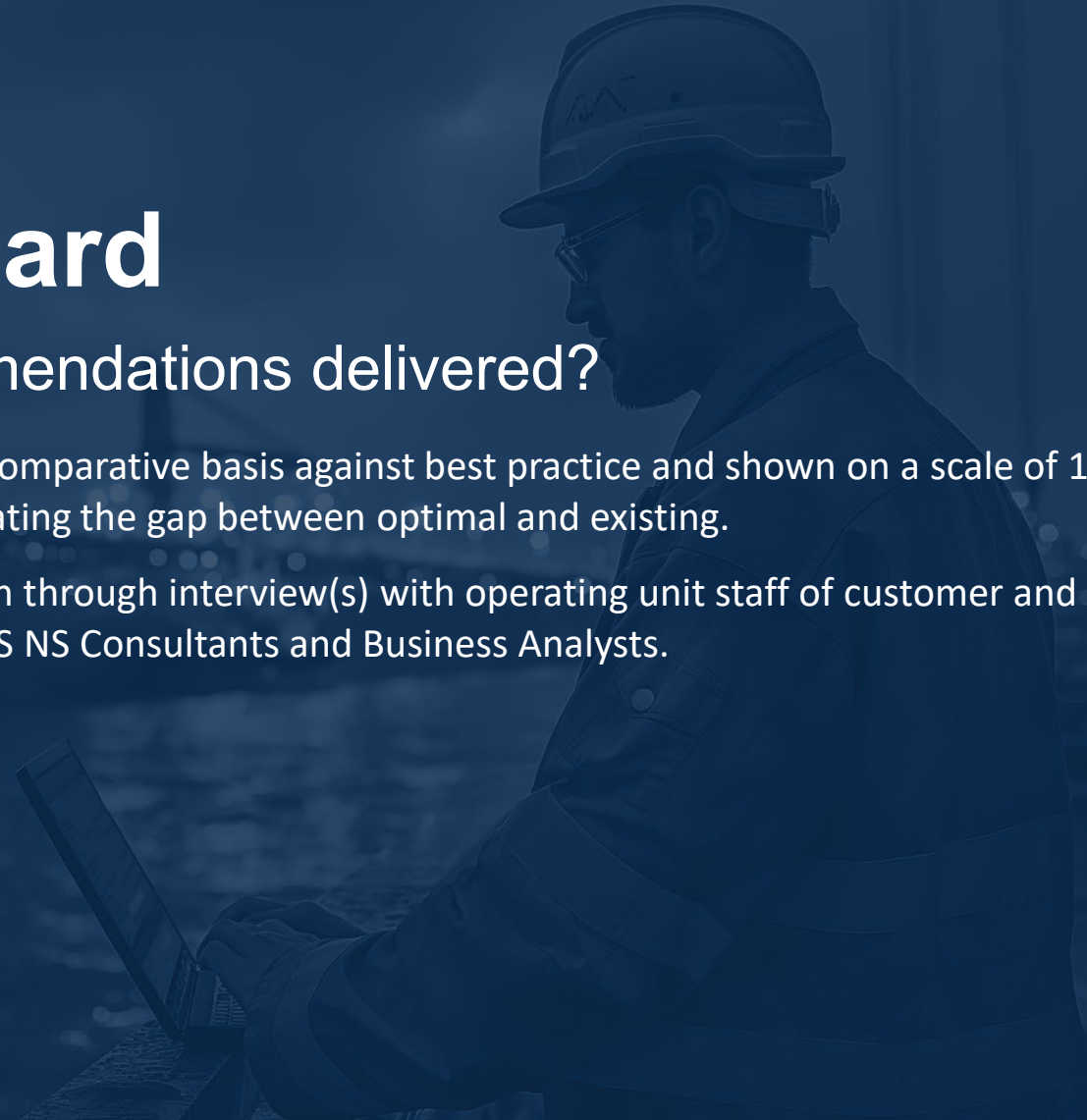


Balanced Score Card

How are the results and recommendations delivered?

The results of the data analysis are represented on comparative basis against best practice and shown on a scale of 1 to 10 and defines the current state of the data indicating the gap between optimal and existing.

Insights and more targeted conclusions can be drawn through interview(s) with operating unit staff of customer and review of operational policies and procedures by ABS NS Consultants and Business Analysts.



ABS Wavesight Engagement

One Team with Various Actors

- Support Team can provide standard product material
- Technical Sales Team (Solutions Engineers) can demonstrate the features or module functionality
- Account Management Team can discuss the and finalize the scope of work
- Professional Services Team can assist in the implementation and go live support
- Support Team can provide support services after go live support



Configuration



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System Configuration

Authorization Profiles and User Roles and Settings

Profiles

- Export the Authorization Chart and/or go through the new rights in NSE
- Based on the process change adjust the existing profiles respectively or create new profiles
- Confirm with the business process owner the profiles and document for sign off

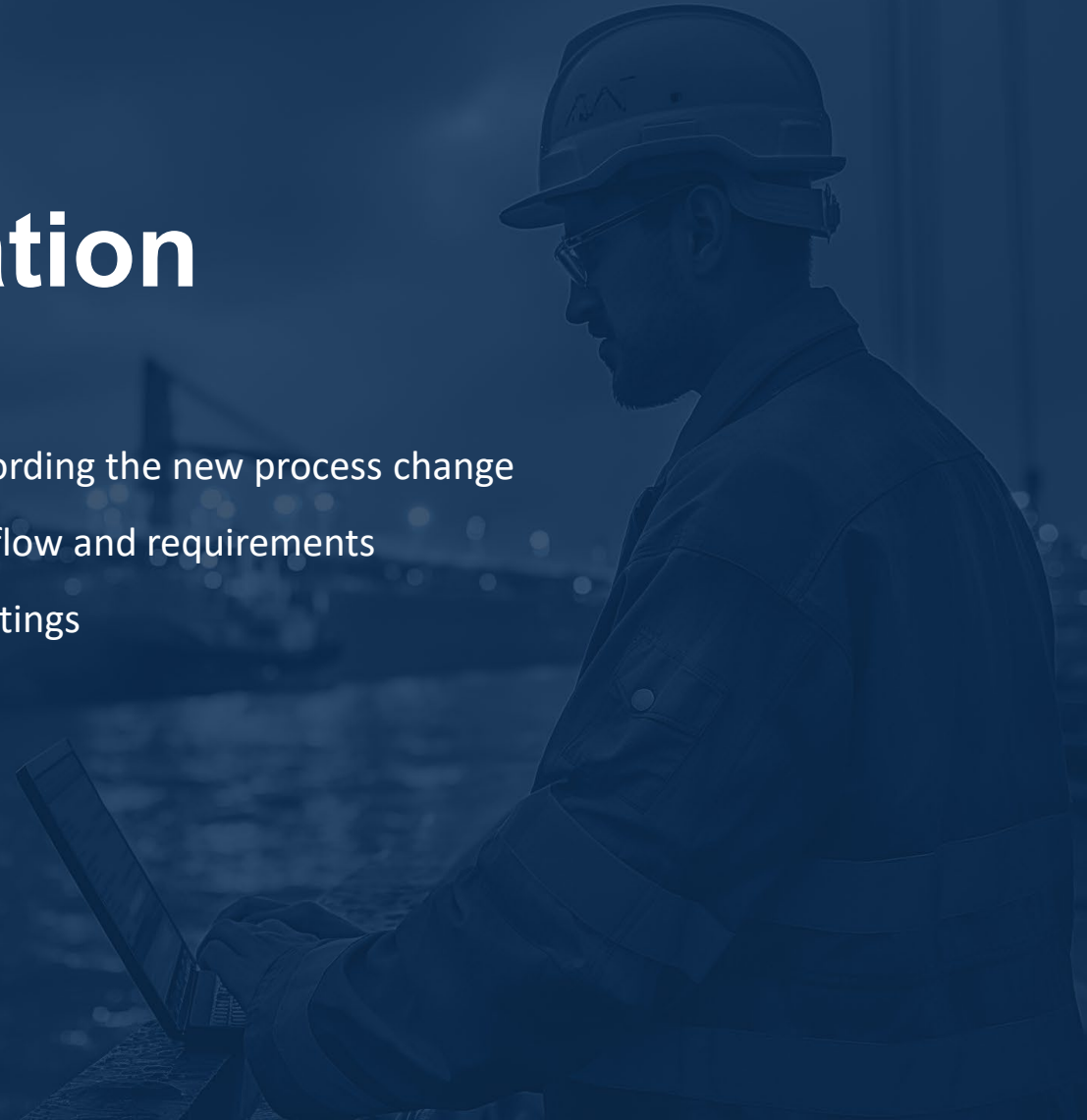
User Settings

- Go through NSE the user roles and settings, which are required for the process change
- Perform the changes and confirm with the process owner the user access and document for sign off

System Configuration

System Preferences

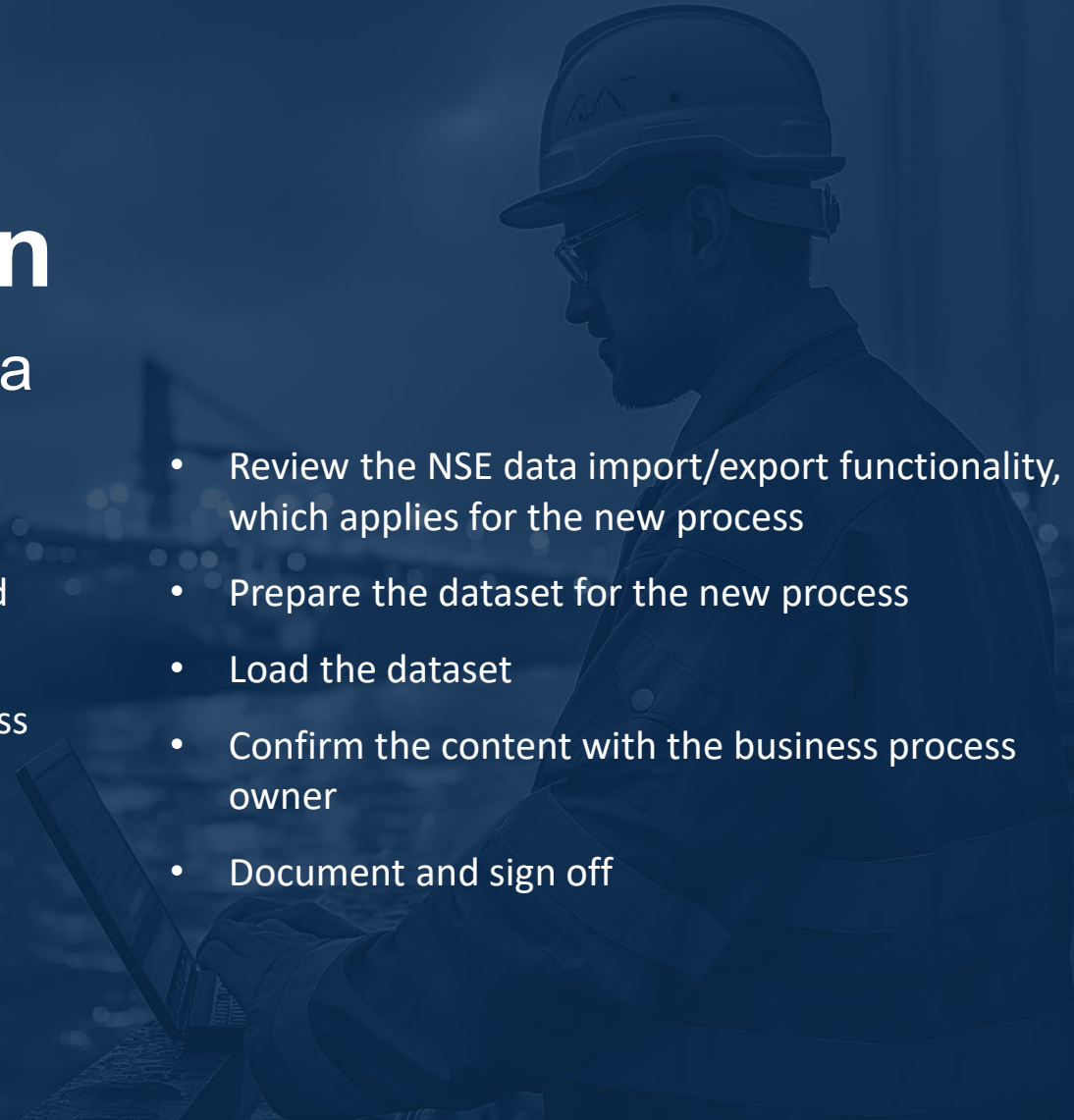
- Review current and new system preferences according the new process change
- Set the system preferences to meet the process flow and requirements
- Validate with the business process owner the settings
- Document for sign off



Data Configuration

Index Terms and Functional Data

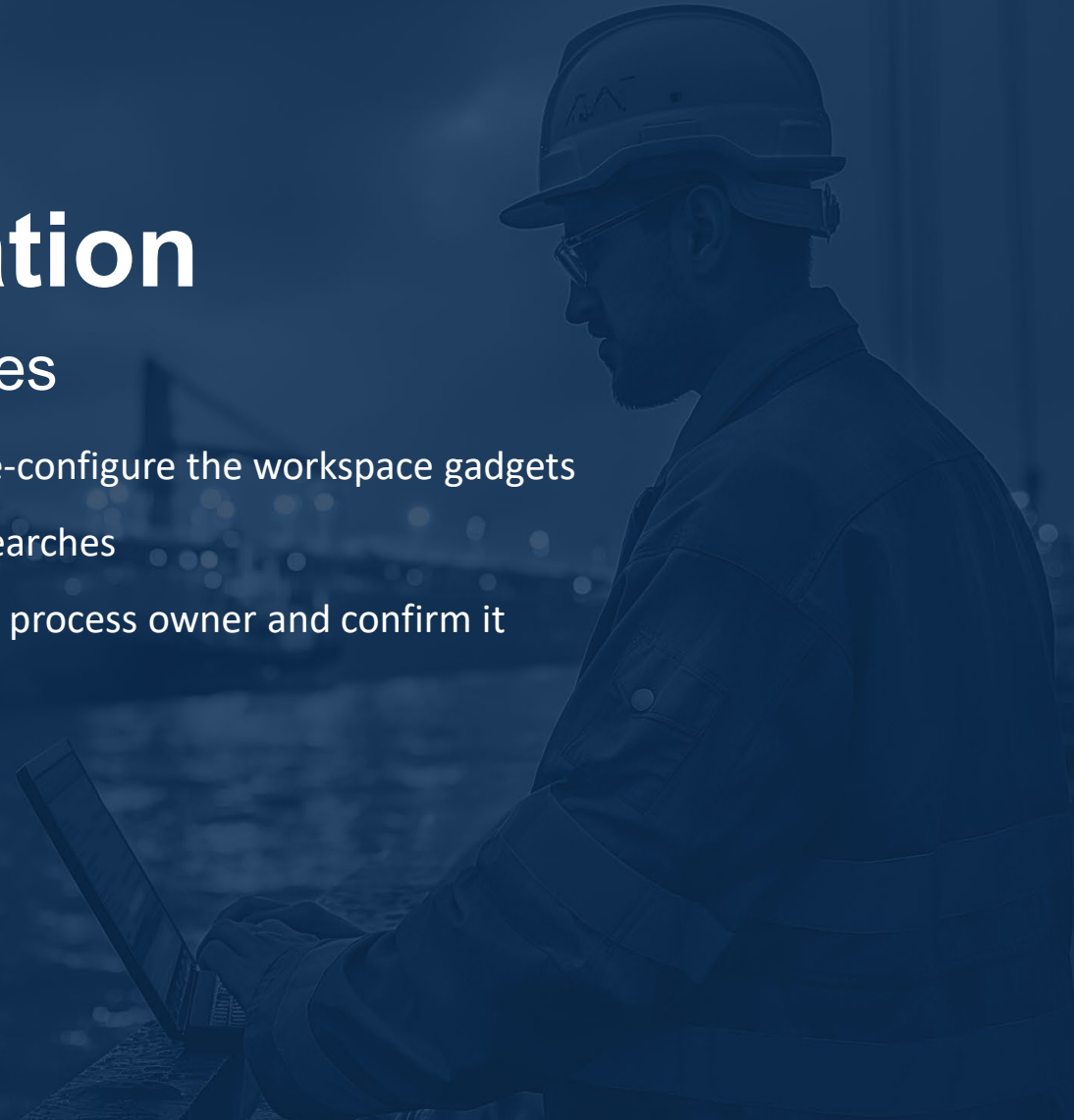
- Review current and new index terms that are required for the new process change
- Set the index terms to meet the process flow and requirements
- Validate the index terms with the business process owner
- Document for sign off
- Review the NSE data import/export functionality, which applies for the new process
- Prepare the dataset for the new process
- Load the dataset
- Confirm the content with the business process owner
- Document and sign off



System Configuration

Workspaces and Saved Searches

- Based on the end user profiles and user roles pre-configure the workspace gadgets
- Based on the process flow configure the saved searches
- Walkthrough the configuration with the business process owner and confirm it
- Document and sign off



System Configuration

Other

- User Roles
- Approval Matrix





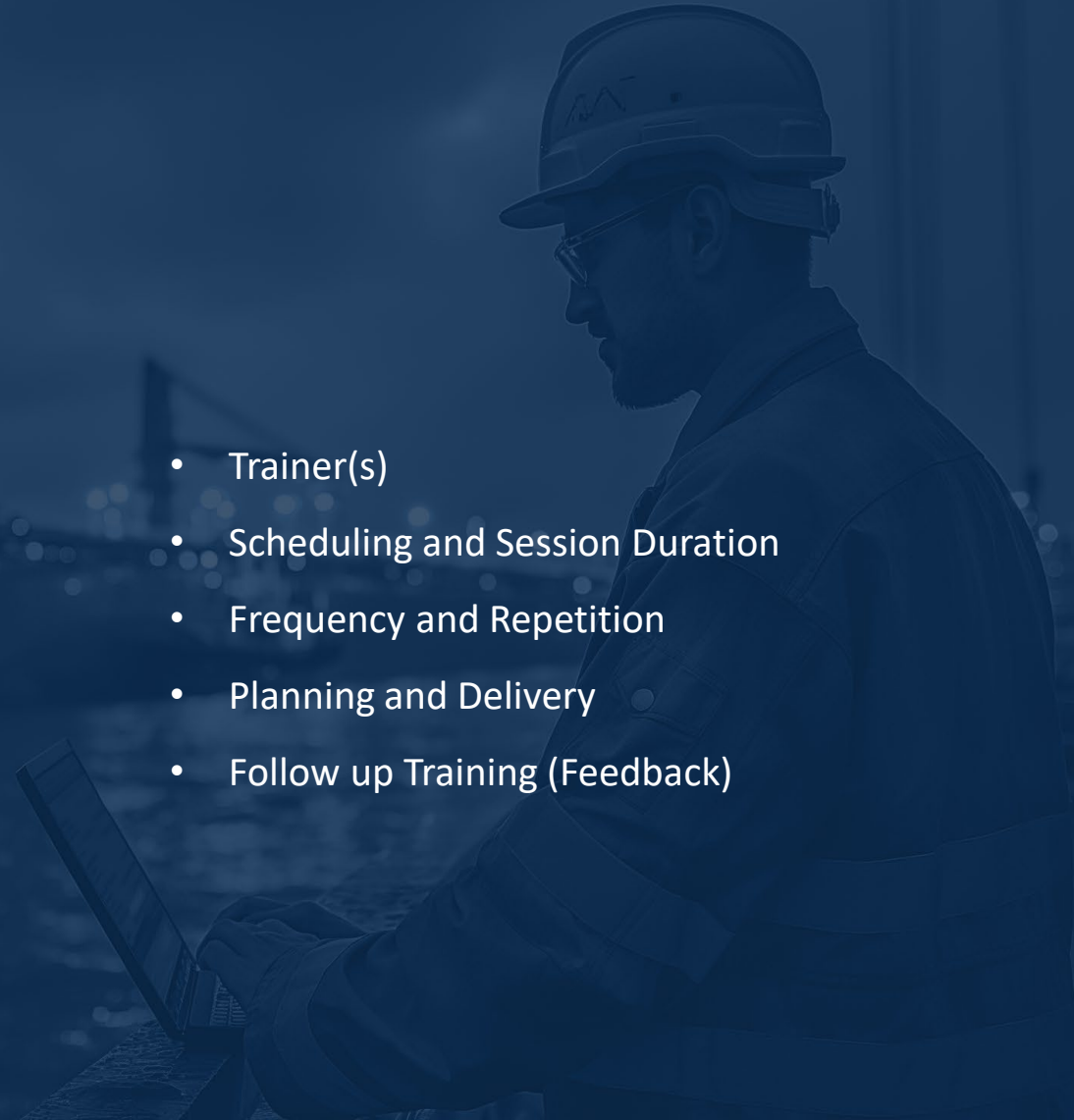
Training & UAT



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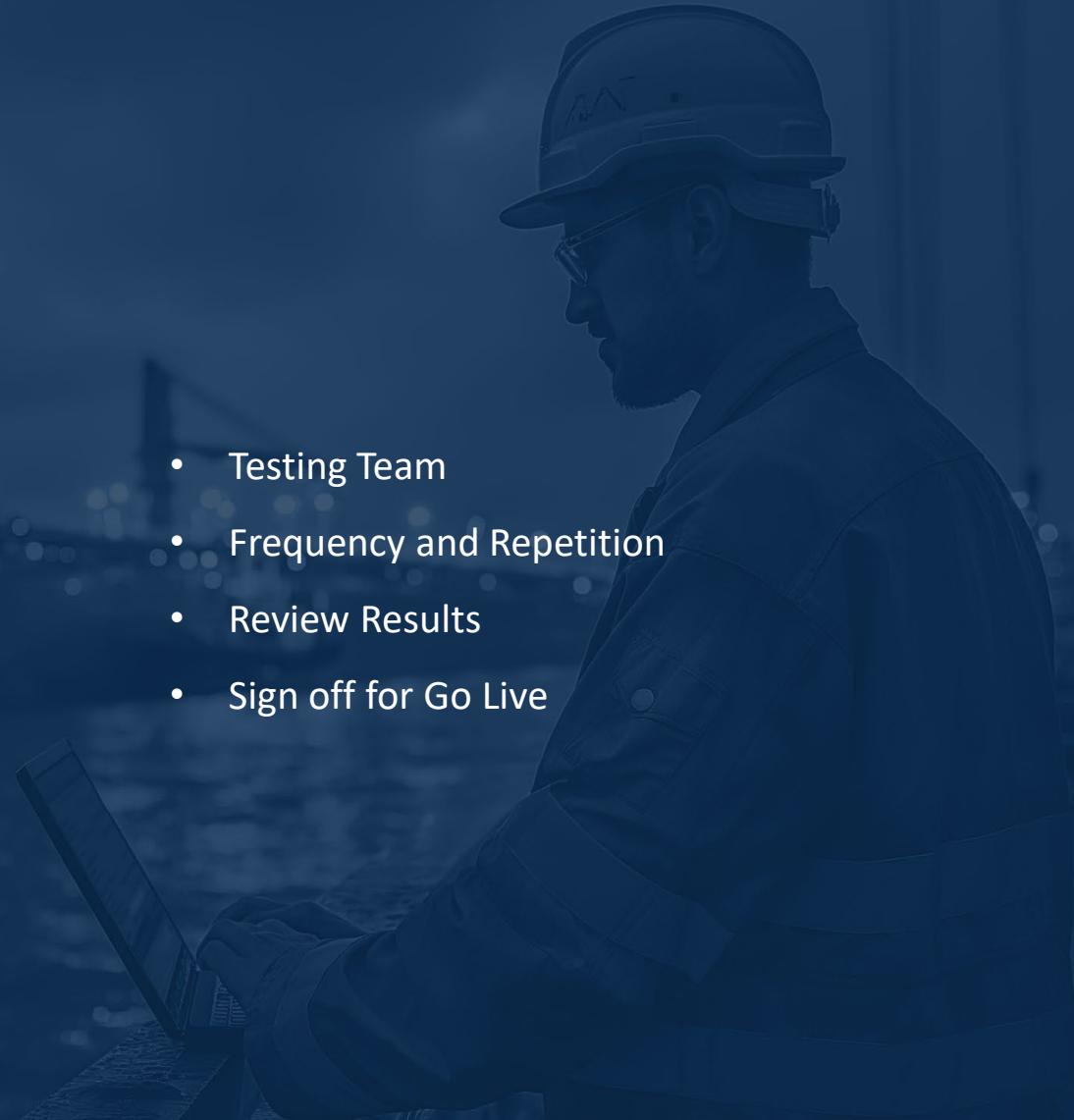
Training

- Audience, User Groups, SMEs
- Standard Material vs Customized Material
- Standard Use Cases vs Own Use Cases
- Training Delivery Method (in person or remote)
- Recordings, CBTs, Quizzes
- Trainer(s)
- Scheduling and Session Duration
- Frequency and Repetition
- Planning and Delivery
- Follow up Training (Feedback)



UAT

- SMEs and Real-Life Use Cases
- Standard Testing Scripts vs Customized
- Input-Output Patterns
- Testing Team
- Frequency and Repetition
- Review Results
- Sign off for Go Live



Implementation



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Implementation?

All we talked about so far was on the training/testing environment. This is also a part of the implementation and the most important part of it. Why?

- We validate that it works
- We validate the results
- We validate onboarding
- We validate success

Implementation

Training/Testing > Production

- Request Installer and/or License
- Prepare/Upgrade Environment
- Configure Environment
- Configure System
- UAT
- Sign off
- Prepare/Upgrade Environment
- Configure Environment
- Configure System
- Check Point UAT
- Sign off
- Go Live





Quoting Mark Twain:

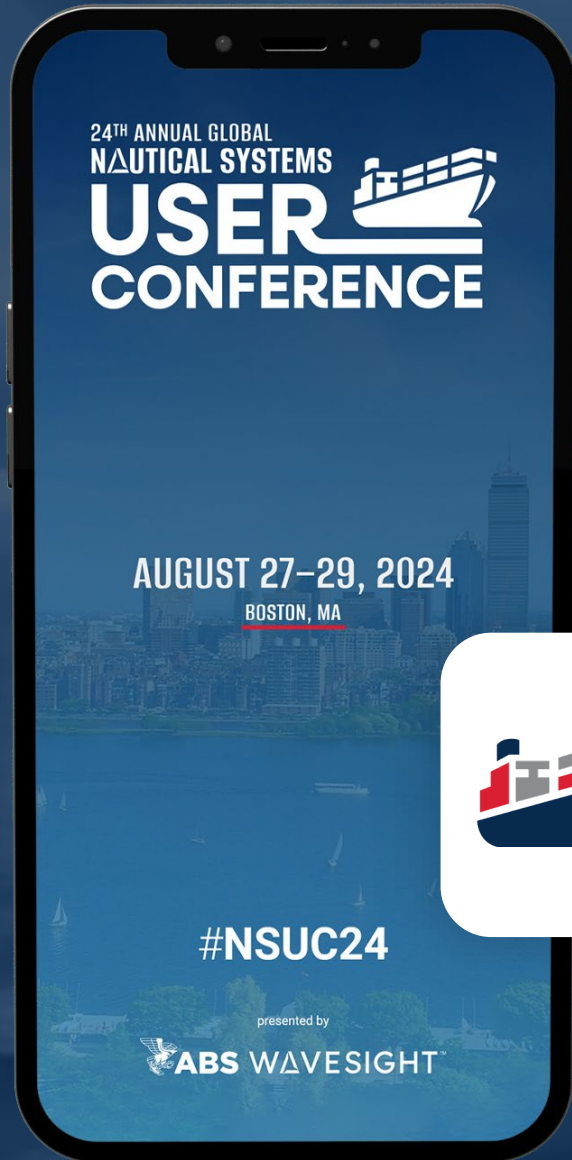
**“Continuous improvement is
better than delayed perfection.”**



Q & A



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THANK YOU

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