

Workforce Management Roadmap Review

John Hathaway & Omer Haroon

9/12/2024

Presented by





AUGUST 27-29, 2024 BOSTON, MA



#NSUC24

ABS WAVESIGHT

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John Hathaway

Director, Product Management

I joined ABS in 2007 from a NS customer to influence the direction of our products. Product is my passion – continuously improving our fleet management suite to solve key business needs of our customers.

Omer Haroon

Senior Product Manager

I joined ABS in 2023 from a technology company. With my expertise, I'm passionate about end user experience and their pain points. I aim to create a product aligned with our business objectives while solving customer pain points.





Crew & Payroll Manager Roadmap Overview **Recently Delivered Future Plan**

Workforce Management Roadmap: Crew & Payroll Manager







Roadmap Development

The roadmap comes from multiple sources, with a focus on our existing customers

- Regulatory Requirements
- RFP/New Customer Request
- Sales & Accounting Management
- Customer Success

- User Groups
- Customer Enhancement Requests
- Customer Projects
- Technical Debt
- Emerging Industry Trends





Recently Delivered

- Aboard Vessel
- Applicants
- Awards
- Compensation time for Travel
- Crew Placement
- Disciplinary Actions
- Drug Free Workplace
- Evaluations
- Grievances
- Illness & Injury

- Multiple Leave Types
- Medical Appointments
 (General Medical)
- Onboarding
- Placement
- Promotions
- Rehire
- Repatriation
- Sea Service Attendance
 Letters
- Security Clearance

- Terminations
- Time & Attendance
- Transfers Ship to Ship & Coastal
- Training
- Vessel Accounts
- Travel Integrations *
- CRWH Enhancements *
- Crew & Payroll API support *

*Released in version 10.0.4 in NS Web and features with asterisk will be available in NS Enterprise 6.5.35





Time & Attendance - Timesheets

🖻 Timesheet - New									☆	r [] ×
🖹 Summary	Total Hours								Holiday	
🖹 Details										
							Filter		Q :	:
	Hours Worked		Monday 08/26/2024	Tuesday 08/27/2024	Wednesday 08/28/2024	Thursday 08/29/2024	Friday 08/30/2024	Saturday 08/31/2024	Sunday 09/01/2024	
	56.00		8.00	8.00	8.00	8.00	8.00	8.00	8.00	
	Hours Worked									
	+ Add 🔋 Remove						Filter	7	Q :	:
	Earning Types	Total Hours	Monday 08/26/2024	Tuesday 08/27/2024	Wednesday 08/28/2024	Thursday 08/29/2024	Friday 08/30/2024	Saturday 08/31/2024	Sunday 09/01/2024	
	Straight Time - Base Ship	56.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	
	Premium Hours									
	+ Add 📋 Remove						Filter	1	Q :	:
	Earning Types	Total Units	Monday 08/26/2024	Tuesday 08/27/2024	Wednesday 08/28/2024	Thursday 08/29/2024	Friday 08/30/2024	Saturday 08/31/2024	Sunday 09/01/2024	
	Leave Supliment	7.00	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	
	Breakfast	7.00	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	
	Dinner	7.00	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	1.00	
	Overdue Award 90+	7.00	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	





Time & Attendance - Link Hours to a Project

Earnings Type - [0850-00002-00000018]			☆ C3 ×
Description		0	Hours Other
			Other Unit Minimum Units
Identity ETC			0
None - 111150			
		Rounding Rule	
Category	Calculation Method	O Deviad To Neorest Wheels Units - O Deviad To Neor	rest Half Unit 🔿 Round To Nearest Quarter Unit 💿 No Rounding
		C Round to Nearest whole Onit C Round to Near	est Hall Onit () Round to Nearest Quarter Onit () No Rounding
Shipboard O Shoreside O Both	◯ Daily/Monthly		
		Daily Maximum	Daily Maximum Value
Account	Tax Year Starts	*	24
Account	Month Day		
Straight Time - STN 💿 👻	Jan • 1	Daily Minimum	Daily Minimum Value
			0
		Daily Default	Daily Default Value
			0
		Eligible for Conversion to Vacation	Premium
		Chargeable To A Project	





○ Cancel Save Save Close

Training - Summary

☆ [] × Training Class - [7022-00004-00000001] In Progress Created Completed Class No 1003 Instructor Caseworker, Medical 🛱 Start Date 04/08/2024 Locations In person @ Title Firefighting 1 Training Facility 🗎 End Date 04/12/2024 Address 1 Damage Control/Fire Fighting Max attendees 25 🔘 Duration Type Days City, Country Category Training Type Min attendees 5 Duration 5 OPostal Code Internal 🖓 Summary Summary Qualifications Real Participants Class No Title Category 🔠 Evaluation Firefighting 1 Damage Control/Fire Fighting 1003 **⊗** -🔄 Message Ø File Attachments DMS Link Custom Forms Training Details 🛱 Status Training Type Internal O External Instructor Location Caseworker, Medical **⊙** -In person ⊖ -Training Facility Address Street Address 1 Street Address 2

 $\Sigma \equiv$





Training - Qualifications

Training Class - [7022-0000	4-00000001]							☆ C3 ×
Created	In Progress		Completed					
lass No	1003	lnstructor	Caseworker, Medical	🖮 Start Date	04/08/2024	Locations		In person
log Title	Firefighting 1	Training Facility	-	🛱 End Date	04/12/2024	Address 1		
Category	Damage Control/Fire Fighting	Max attendees	25	Ouration Type	Days	City, Country		-
Training Type	Internal	Min attendees	5	Duration	5	Postal Code		
오 Summary 오 Qualifications 교 Participants	C Qualifications						Filter	Q I
Evaluation	Qualification Title				Credit Type			
ලිෟ Message 🖉 File Attachments	Advanced Fire Fight	-			Pass/Fail			
🖵 DMS Link	Helicopter Fire Fight	ting			Score			
🖹 Custom Forms	STCW Basic Fire Figh	nting			Just Attend			
🖾 Status								

Save Save Save & Close Save & Close





Training - Evaluations

Training Class - [7022-00004-00000001]

	0000001]						
Created	In Progress		Completed				
log Class No	1003	lnstructor	Caseworker, Medical	🗎 Start Date	04/08/2024	locations	In person
Title	Firefighting 1	Training Facility		🛱 End Date	04/12/2024	Ø Address 1	
Category	Damage Control/Fire Fighting	lo Max attendees	25	Duration Type	Days	City, Country	-
Training Type	Internal	Min attendees	5	Duration	5	Postal Code	
오 Summary 오 Qualifications 됐 Participants	Evaluation					Filter	Q I
and Evaluation	Name		Qualification Title	Result	Score	Remarks	
S Message	<u>Fisher, Philip J</u>		Advanced Fire Fighting		0		
 File Attachments DMS Link 	Fisher, Philip J		Helicopter Fire Fighting		0		
Custom Forms	Fisher, Philip J		STCW Basic Fire Fighting		0		

☆ [] ×

📰 Status





Placement – Phase Up / Phase Down

	en esticite de la companya d'éta de de				7		
\bigcirc Phase Up / Phase Down - No Status	available on specified da	te					☆ [] ×
⟨♥ Vessel Name: M/V ASCOT; Date: 08/27/2024	4						
USNS Wally Schirra 👻	+ Add Filters 🛛 🕀 New Search	📋 Delete 🛛 Save & Ru	In 🕞 Run 🔍 Retrieve All	CReset Filters			+ -
					Filter	r	Q 25 👻 :
Position	Name	Planned Due On Planned D	Due Off Actual Sign On Actual	Sign Off Days Served or	n Board Sign-Off Rec	uested Leave Requ	ested Date Upcoming L Begins
Master (D)	<u>William, Isabella</u>		01/24/2024	216	NO	NO	
Master (D)	<u>Benjamin, Evalyn</u>		01/21/2024	219	NO	NO	
Master (D)	Ethen, Penelope		01/14/2024	226	NO	NO	
Master (D)	Samuel, Violet		01/14/2024	226	NO	NO	
Master (D)	<u>Leo, Gianna</u>		01/14/2024	226	NO	NO	
Master (D)	Jackson, Area		01/14/2024	226	NO	NO	
Master (D)	Mason, Abigial		01/14/2024	226	NO	NO	
Master (D)	<u>Ezra, Ella</u>		01/14/2024	226	NO	NO	
Master (D)	John, Avery		01/14/2024	226	NO	NO	
Master (D)	Lucas, Nora		01/14/2024	226	NO	NO	
Master (D)	Lucaa, Noraa		01/14/2024	226	NO	NO	
Master (D)	Joseph, Lily		01/14/2024	226	NO	NO	
Master (D)	Davidd, Auroraa		01/14/2024	226	NO	NO	





Placement – Vacancies And Gaps

	Address of					A	
\bigcirc Vacancies And Gaps							☆ [] ×
∑ Date: 08/28/2024; Vessel Name: USNS CARI	BRASHEAR						
select 👻	+ Add Filters 🔍	New Search 📋 Delete	🗟 Save & Run > I	Run Q Retrieve All	⊖ Reset Filters		+ -
							_
🖀 Create Gap Request 🔍 Vacant 🔍 Gap	Q Substitution	Q Filled Q Augment	Q Reset			Filter	Q 25 👻 :
Vessel Name Vessel Status	Date	Position	Position Requirem	ents Position Number	Name	Position Status Substitute For	Reason Gap Start Date Ga
USNS CARL BRASHEAR ROH - Repair O	verhaul 08/28/2024	Master (D)	1	1	McCartney, James Paul	Filled	
USNS CARL BRASHEAR ROH - Repair O	verhaul 08/28/2024	1st Officer (D)	1	1	-	Vacant	-
USNS CARL BRASHEAR ROH - Repair O	verhaul 08/28/2024	1st Officer (W)	1	1	Cochran, Ray Edward	Filled	-
USNS CARL BRASHEAR ROH - Repair O	verhaul 08/28/2024	2nd Officer (D)	1	1	-	Vacant	-
USNS CARL BRASHEAR ROH - Repair O	verhaul 08/28/2024	2nd Officer (D)	1	2	Bellson, Louis Paolino	Substitution 2nd Officer (W)	-
USNS CARL BRASHEAR ROH - Repair O	verhaul 08/28/2024	2nd Officer (W)	1	1	Harrison, George	Filled	-
USNS CARL BRASHEAR ROH - Repair O	verhaul 08/28/2024	1st Assistant Engineer (W)) 1	1	<u>Weinrib, Gary Lee</u>	Filled	





Disciplinary Action - Process

Disciplinary Action - [7128-00	0004-00000004]									ť	☆[]×
Created In Review	Approved Resolved	Follow Up	Closed						Submit For Review	Cancel	🛇 Hide
💄 Name	Aaron, Able	L Division				;	💐 Conta	ct No			
★ Position	Able Seaman (W):161	S Hire Date				(🛇 Email .	Address			
La Agent/Union		🚊 Sea Time			0 Yr.	0 Mo.	Addre:	55			-
Summary	🖹 Summary										
Resolution	,										
🖹 Follow Up	Disciplinary Action										
🖹 Change Log	Disciplinary Action No.		菌 Disci	linary Action D)ate			Seaman			
🖹 Message	0000004		08/26/2	024	- 00:00		~ ^	Aaron, Able		٩	v
🖉 File Attachments											
尝 Status	Туре		Categor	у				Agent/Union			
	select		▼ select				Ψ	select			*
	Ship		Assigne	d LER Specialis	t			Questionnaire			
	select		- Chapm	an, Lauren	-		Ŧ	Version 1, Disciplinar	ry Actions	,	-





Drug Free Workplace - Summary

🔗 Drug Test - [7091-00004-0	0000011]							☆ [] ×
Created Scheduled No She	Rescheduled	Rescheduled No Show	Canceled	Results Pending	Completed			
lo Reason			Rea	sonable Suspicion	log Mariner Name			Aaron, Able
Scheduled Date			80	3/14/2024 00:00:00	No Show			-
Reschedule Date					Rescheduled No Show			-
					Actual Test Date			
🖹 Summary	Summary							
🖹 File Attachments	E Sammary							
🖹 Test Results Status	Drug Test R	eason		崮 Schedu	ed Date and Time		菌 Rescheduled Date and Time	
🖹 Test Results Status History	Reasonable			- 08/14/202		~ ^	$\overline{\mathbf{v}}$	~ ~
🖹 No Show Details								
🖹 Reschedule No Show Details	🛱 Actual Te	st Date		Location			Comments	
🖹 Illness and Injury				-				
ලිෟ Message								





Drug Free Workplace – Random Selection Report

			DEWPC B	andom Selection			Time run: 15:21:59 PM
Random Number:	2		2.0.0				
Position of Random Number:	-						
Position of Random Number.	5						
Row#	Full Name	SSN	DOH	Current Position Code	Current Position Title	Current Assgined Status	Current Org/Ship
1	Aaron, Anthony A	100003429	01/01/1961	161	Able Seaman (W)	PA-POOL ASSIGNMENT	East Coast
2	Aiden, Layla	281-69-1720		101	Master (D)	OS-ONBOARD SHIP	USNS AMELIA EARHART
3	Axel, Caroline	665-12-7026		101	Master (D)	OS-ONBOARD SHIP	USNS CHARLES DREW
4	Brooks, Savannah	665-12-7026		101	Master (D)	OS-ONBOARD SHIP	USNS CHARLES DREW
5	Fisher, Philip J	100011523	05/08/1989		Master (D)	PA-POOL ASSIGNMENT	East Coast
6	Jackson, Area	715-28-1629		101	Master (D)	OS-ONBOARD SHIP	USNS AMELIA EARHART
7	Jonathan, Natalia	665-12-7022		101	Master (D)	OS-ONBOARD SHIP	USNS CHARLES DREW
8	Joseph, Lily	172-52-7028		101	Master (D)	OS-ONBOARD SHIP	USNS AMELIA EARHART
9	Leo, Gianna	182-69-1720		101	Master (D)	OS-ONBOARD SHIP	USNS AMELIA EARHART
10	Leonardo, Cora	665-12-2028		101	Master (D)	OS-ONBOARD SHIP	USNS CHARLES DREW
11	Lucaa, Noraa	816-29-1720		101	Master (D)	OS-ONBOARD SHIP	USNS AMELIA EARHART
12	Luis, Croward	222-22-2222		104	1st Officer (W)	PA-POOL ASSIGNMENT	
13	Mason, Abigial	612-69-1720		101	Master (D)	OS-ONBOARD SHIP	USNS AMELIA EARHART
14	McCartney, James Paul	100-20-3626	06/30/1992	101	Master (D)	OS-ONBOARD SHIP	USNS CARL BRASHEAR
15	Redding, Ellis Boyd	100010125	11/01/1999	801	Supply Officer	PA-POOL ASSIGNMENT	
16	Rosa, Nicole	122-22-2222		101	Master (D)	OS-ONBOARD SHIP	USNS NEWPORT
17	Rundgren, Todd	100016124	11/13/2000	164	Boatswains Mate	OS-ONBOARD SHIP	USNS CARL BRASHEAR
18	Samuel, Violet	729-18-0129		101	Master (D)	OS-ONBOARD SHIP	USNS AMELIA EARHART
19	Siegler, John	100014929	07/22/2002	210	CHIEF RADIO ELECTRONICS	OS-ONBOARD SHIP	USNS CARL BRASHEAR
20	Walker, Athena	665-12-2024		101	Master (D)	OS-ONBOARD SHIP	USNS CHARLES DREW





Travel Integration NSE Interface Travel Travel Agent Master: Requests Travel Agent access Replicate to office -auto matic >> Request to Travel provides Ticket Tarvel Travel Request Agent Options -Upd ate Request-Interface Ticket Interfaces proposed Master: Reviews Master: Selects Selection to Travel Replicate to office Replicate to ship Ticket Options to Accept-Travel options ** Ticket Agent NSE Travel Agent access Travel Agent books/ Interfaces Ticket Master: Receives Replicate to ship Travel Request issues the ticket Information to NSE Ticket in ABS NS Travel Agent send the e-ticket via Master: Checks if email to Traveler / ticket is correct. Master Master contacts Update ticket if needed Travel Anegnt on any issued End 22 Copyright © 2023 ABS Wavesight. All rights reserved.





Crew List – Travel Mode View

• [13] Travel Request [MV NORTHERN BAY]							
<u>F</u> ile View <u>T</u> ag <u>P</u> rocess Rep <u>o</u> rts <u>H</u> elp							
🖴 2 🛔 🛍 🗟 🗁 🖶 🔞							
Sign-Off Date : <u><u></u> <u>)0:00</u> Port:</u>	✓ R	eason :	✓ Ignore p	partial rate at Sign Off 🗌 Sign-off	Requested Only		
Name Payı	roll No. Position	Billet Code	PJC StBill C	Driginal Sign On Due Off	Arr.Home Travel	Notice Da Reliever	Remarks
CARROSO, REUBEN J 56565656	MASTER	1 N	M1 0	06/14/2004 07/28/200	4 0		
RANASINGHE, DON	C / OFFICER	2 0	CO1 0	06/05/2004 09/02/200	4 0		
DHALIWAL, ARUN C	C / OFFICER	2 0	CO1 0	04/03/2006 10/03/200	4 0		
KIRKPATRICK, NORMAN	2 / OFFICER	3 2	201 0	04/03/2006	0		
MILLER, JASON	3 / OFFICER	4 3	301 0	04/06/2004 07/04/200	4 0		
DUTT, SANDIPAL	3 / OFFICER	4 3	301 0	04/03/2006 10/03/200	4 0		
QATARI, FAHMUDI	BOSUN	10 E	BOS1 0	05/03/2004 07/31/200	4 0		
HUNG, LEE KWOK	AB	12 A	AB1 0	04/11/2004 07/09/200	4 0		
SALLEH, KAMARUDDIN	AB	12 A	AB1 0	05/11/2004 08/08/200	4 0		
LIAN, CHAN FU	OS	14 C	OS1 0	04/21/2004 07/19/200	4 0		
FERNANDEZ, DAVID L	2 / ENGINEER	32 2	2E1 0	05/31/2004 08/28/200	4 0	MILLER, JASC	DN
Travel Type From	To F	Port Departure Date	Departure Time Tick	et No# Contract Carrier	Travel Req Date Travel Priority	Travel Class	Travel Reason Travel Status
Off-Going GREECE HA	АК	07/28/2004			08/26/2024 URGENT		REPLACEMENT CREATED





Crew List – Travel Mode View

								TR.	
• [13] Travel Request [MV NORTHERN B	AY]								_ 🗆
<u>File View Tag Process Reports H</u> elp									
🖴 🗶 🛔 🛍 🗟 🏷 😝 😧									
Sign-Off Date : 🕅 20:00	Port: R	eason :	✓ Ignore	partial rate at Sign C	Off 🗌 Sign-off Request	ted Only			
Name	Payroll No. Position	Billet Code	PJC StBill	Original Sign On	Due Off	Arr.Home Travel	Notice Da	Reliever Rem	arks
CARROSO, REUBEN J 56565	656 MASTER	1 M	1 0	06/14/2004	07/28/2004		0		
RANASINGHE, DON	C / OFFICER	2 C	01 0	06/05/2004	09/02/2004		0		
DHALIWAL, ARUN C	C / OFFICER	2 CC	01 0	04/03/2006	10/03/2004		0		
KIRKPATRICK, NORMAN	2 / OFFICER	3 20	01 0	04/03/2006			0		
MILLER, JASON	3 / OFFICER	4 30	01 0	04/06/2004	07/04/2004		0		
DUTT, SANDIPAL	3 / OFFICER	4 30	01 0	04/03/2006	10/03/2004		0		
🗌 QATARI, FAHMUDI	BOSUN	10 B(051 0	05/03/2004	07/31/2004		0		
	AB	12 AB	81 0	04/11/2004	07/09/2004		0		
SALLEH, KAMARUDDIN	AB	12 AI	81 0	05/11/2004	08/08/2004		0		
LIAN, CHAN FU	OS	14 0	51 0	04/21/2004	07/19/2004		0		
FERNANDEZ, DAVID L	2 / ENGINEER	32 28	1 0	05/31/2004	08/28/2004		0 N	IILLER, JASON	
Travel Type From	To	Port Departure Date	Departure Time Tic	ket No# Contra	ct Carrier Travel R	Req Date Travel Priorit	y Travel	Class Travel Reason	Travel Status
Off-Going GREECE	НАК	07/28/2004			08/26	5/2024 URGENT		REPLACEMENT	CREATED





O System Preferences		
<u>F</u> ile <u>T</u> ools <u>H</u> elp		
General Work Flow		
B 오· 마 · 마 · · · · · · · · · · · · · · ·	Selection	
E Crew Management		
Service		
Performance Review		
Personnel		
Crew Rest Work Hours		
Approve Work Rest Hours	Daily	
Notify Subscribed Users for Missing Active Seaman's Work Rest Hours for Days	5	
Document Management System		
Document Management System		
Notify Subscribed Users for Missing Active Seaman's Work Rest Hours for Days		





Section Pression 1	-
Requisition Notification	^
Purchasing Notification: Crewing Notifications	
Payroll Notifications HSQE Notifications	
Replication Notification: System Administration I	
Q88 Notifications	
Technical Defect Notifica Condition Monitoring N	
CRWH Notifications	۲
< >	

a Taba	Notifications	
Code	Vessel Name	
NOLA	New Orleans	
OFFC	Office	
VISSA 🗸	USS Atlas	
🗹 USSC	USS Challenger	
USSD	USS Defiant	
USSE 🗸	USS Enterprise (ABS)	
USSG	USS Gibraltar	
🗹 USSI	USS Eisenhower	
🗹 USSL	USS Liberty	
USSN 🖂	USS Nobel	
🗹 USSO	USS Olympic	
All Ships	O Per "Ship Filtering" O Select Ships	

All Ships	O Per "Ship Filtering"	O Select Ships

V

ni filining i Laurdenting			
Alert Type	Internal	Email	~
fy user of missing crew rest work hours			^





Disclaimer

The following information is being shared to outline some of our current product plans, but like everything else in life, even the best laid plans can change. We are hopeful that the following can shed some light on our roadmap, but it is important to understand that it is being shared for INFORMATIONAL PURPOSES ONLY, and not as a binding commitment.

Please do not rely on this information to make purchasing decisions, because ultimately, the development, release and timing of any products, features or functionality remains at the sole discretion of ABS Wavesight and is subject to change.

Roadmaps are updated monthly and shared with customer-facing teams to share as appropriate.





Future Plan

- Enable NS Web Parallel Use for Crew & Payroll for new and existing customers.
- Planned Features and Enhancements
 - CAS Investigations *
 - Security Clearance
 - Onboarding
 - o Applicants
 - o Placement
 - \circ Medical Leave
 - \circ Promotions
 - \circ Training
 - \circ Timesheets
- Crew Portal (subject to change)
- NS Enterprise: CRWH Analysis & Bug fixes
- Travel Related Notifications



AUGUST 27-29, 2024 BOSTON, MA



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How many points did you get?

Use the NSUC app leaderboard to check your score and keep participating throughout the conference for a chance to win prizes (and bragging rights)!

#NSUC24

